Intermountain Health

Intermountain Health

St. George Regional Hospital

Operations Director, Joelle Jacobsen
Board of Trustees Chair, Cyndi Gilbert

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Our Bold Ambition: Be the Model System

Keep people healthier for less while delivering the best and most caring experience.



Intermountain Health

Recognitions for Clinical Excellence

1 Magnet Application

MAGNET RECOGNIZED
AMERICAN NURSES CREDENTIALING CENTER

#1 Vizient Ranking
Large, specialized complex care medical cohort

1 of 15 Top National Health Systems
As recognized by PINC AI® (formerly IBM Watson)

U.S. News & World Report

4 of Top 5 Hospitals in Utah

Intermountain Medical Center (#2)
St. George Regional Hospital (#3)
Utah Valley Hospital (tied for #4)
McKay-Dee Hospital (tied for #4)

LEAPFROG HOSPITAL SAFETY GRADE

St. George Regional has received grade **"A"** rating since 2019
11 "A"s in a row

Joint Commission Certified
Stroke, COPD, Spine & Joint

CMS
CENTERS FOR MEDICARE & MEDICAID SERVICES

★★★★★

Newsweek
World's Best Hospitals

30 **Healthgrades Awards**
Including Patient Experience
Spine Surgery Excellence

2 **Press Ganey Awards**
Guardian of Excellence
Pinnacle of Excellence '23

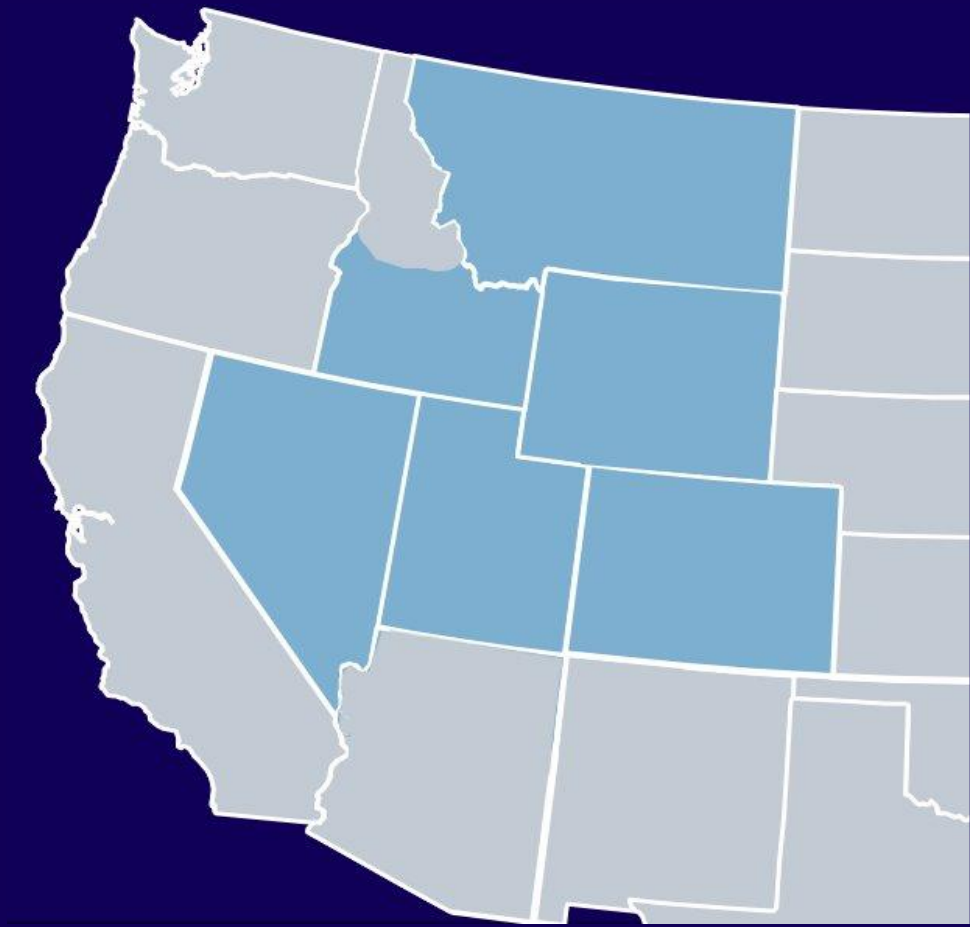
Intermountain Health

Intermountain Health Regions

Desert Region: Nevada, Arizona, and Southwest Utah

Canyons Region: Central and Northern Utah, Idaho, and West Wyoming

Peaks Region: Colorado, East Wyoming, and Montana



Intermountain by the Numbers

6 **Primary** States [2]
(UT, NV, ID, CO, MT, WY)

66,000+ Caregivers

Select Health **1.1 million Members**

33 Hospitals
Including 1 Virtual Hospital

3M+ Telehealth Patients Served

$16.06 billion [2]
Total Revenue

4,800 Licensed Beds

400 Clinics

5,000 Employed Physicians & APPs

[1] Intermountain also provides air medical transport services in other states through Classic Air Medical
[2] Revenue for the trailing 12 months ended October 31, 2023

St. George Regional Hospital

Serving the region for over 100 years, St. George Regional Hospital is proud to deliver compassionate, quality care to the people in Southern Utah and is the major medical referral center for northwestern Arizona and southeastern Nevada. In addition to primary care clinics in and around the St. George and the surrounding communities, St. George Regional offers dozens of innovative specialty services and a 300-bed hospital. We are a fully accredited Level II Trauma Center with more than 2,700 caregivers and more than 400 physicians and advanced care professionals.



Fast Facts (For Year-End 2023)

Year Founded	**1913**
Total Employees	**2,786**
Medical Staff	**715**
Inpatient Admissions	**19,430**
Emergency Visits	**10,810**
Licensed Beds	**300**
Births	**2,690**
Annual Charity Care	**$22,386,480**

*Reflects 2023 Community Benefit Reporting

Key Quality Measures

Safety & Quality

- Consistently received a Leapfrog Safety 'A' grade since Spring 2019, ranking in the top 34% of all hospitals
- Achieved number 2 ranking in the country out of 173 hospitals in their cohort for Vizient's quality performance

Patient Experience

- U.S. News & World Report rated four-starfor patient experience and continues to be rated as 'High Performing' in multiple categories
- 83% of patients reported that they would recommend the hospital, compared with an average of 70% for national hospitals.

Key Service Lines

- Cardiology
- Oncology
- Orthopedics
- Neurology
- Maternity & Newborn
- Behavioral Health
- Trauma Services

Intermountain Health

St. George Regional Hospital Leadership Team

Intermountain Health

President's Leadership Team



Natalie Ashby
Hospital President



Dr. Patrick Carroll
Chief Medical Officer



Reuben Evans
Chief Nursing Officer



Mark Evans
Operations Officer



Joelle Jacobsen
Operations Director

Board of Trustees



Cyndi Gilbert
Chair



Natalie Ashby
Liaison & Secretary



Brett Christiansen, MD



Diane Shanklin



Donia Jessop



Eli Bermudez



Elisabeth Bingham



Janice Brooks



John Cottam



Kim Pollock



Michon Palmer



Nathan Holman



Patrick Carroll, MD



Robert Behunin



Shawn Guzman



Wade Steel

Our County's Community Health Needs

Data from our county health department, local health experts, and public health data revealed three priorities:

01

Improve Mental Well-Being

02

Improve Chronic & Avoidable Health Outcomes

03

Address & Invest in Social Determinants of Health

Youth Day Treatment Center

Opening November 2024



- Provides intensive treatment and support for youth with behavioral and emotional disorders
- Combines individual, group, and family therapy sessions to promote healing and growth
- Focuses on skill-building, education, and life management to help youth succeed in their daily lives


$4,118,111
2023 Estimated Property Tax
$22,386,480
2023 Gift to the Community
Intermountain Health

Additional Gifts to the Community

To Improve Health & Improve Healthcare Access

$543,591

Community Service & Education

$470,751

Clinics Serving Underserved Populations

$2,134,237

Health Professional Education

Washington County community groups & Intermountain Health

$4,973,332 in cash donations

Doctors Volunteer Clinic of St. George	DOVE Center	Loving Angel Service Dog	Washington County Receiving Center	National Alliance of Mental Illness Utah	Needs Beyond Medicine	Rural Utah Project Education Fund
Southwest Behavioral Health Center	Southwest Utah Public Health Department	United Way of Washington County	Washington County Prevention Coalition	Utah Department of Human Services	Utah Domestic Violence Coalition	Utah Food Bank
Utah Support Advocates for Recovery Awareness	Utah Tech University	Washington County Medical Support	Washington County Children's Justice Center	Utah Division of Substance Abuse and Mental Health	Washington County School District Health Access Project	Youth Futures


Thank you